

# How to Track Your Usage and Better Understand Your Electricity Bill

Regularly monitoring your meter and comparing your readings with your monthly bill can help you better understand your usage and identify unexpected changes.

## Helpful monitoring tips include...



### DAILY MONITORING



#### EARLY MORNING (6:00 A.M. TO 8:00 A.M.)



#### EVENING (6:00 P.M. TO 8:00 P.M.)

These readings provide baselines that let you measure and compare:

- Daily vs Nightly
- Week Day vs Weekend



### WEEKLY MONITORING



#### SAME DAY, SAME TIME, EACH WEEK (E.G. EVERY SUNDAY 7:00 P.M.)

This makes it easier to:

- Track Usage Patterns
- Compare Consumption



### MONTHLY MONITORING



#### NEAR YOUR METER'S READING DATE

This can help to:

- Verify Consumption
- Identify Unusual Changes.



If there's a significant difference between your readings and the information on your bill then it's **time to contact your provider.**



## When to file a PUC complaint

If your concern remains unresolved after contacting the utility provider, you may submit a formal "dispute" complaint with the Public Utilities Commission via email [info@puc.bz](mailto:info@puc.bz) or call 501.223.4938.