

# Track Your Usage

## Better Understand Your Electricity Bill

We recognize that consumers may experience changes in electricity consumption during warmer months, as higher temperatures can affect the amount of energy used by certain household appliances. Regularly monitoring your meter and comparing your readings with your monthly bill can help you better understand your usage and identify unexpected changes.

### Here are a few approaches to take...



#### Daily monitoring

Checking your meter reading in the morning and evening helps you to establish your daily usage pattern



#### What to look for

- A sudden increase in daily consumption
- Consumption that appears inconsistent with your household's activities
- A significant difference between your readings and the information on your bill



#### Contact your provider

If there's a significant difference between your readings and the information on your bill then it's time to contact your provider.



#### When to file a complaint

If the matter remains unresolved, you may file a formal "dispute" complaint with the Public Utilities Commission via email [info@puc.bz](mailto:info@puc.bz) or call 501.223.4938.