

## 3.2 Retail Fixed Broadband Internet Access Services

### Belize Telemedia Limited (BTL)

#### Residential Fixed & Broadband

Fixed Internet - Residential									
Category/ Package Type	Sub- Category/ Services	Service Type	Product	Product Description	Plan Name	Price (Exclus ive of tax)	Price (Inclu sive of tax)	Allowance/ DL Speed	
Broadband FDD	Postpaid/Pr ePaid	Internet	Digi AirNet	This service offers customer internet via LTE network with Data allowance giving user the ability to stream seamlessly.	Prime	\$39.00	\$43.88	150GB/15Mbps DL	
Broadband FDD	Postpaid/Pr ePaid	Internet	Digi AirNet	This service offers customer internet via LTE network with Data allowance giving user the ability to stream seamlessly.	Max	\$69.00	\$77.63	300GB/30Mbps DL	
Broadband TDD	Postpaid/Pr ePaid	Internet	Digi AirNet	This service offers customer internet via LTE network with Data allowance giving user the ability to stream seamlessly.	Prime	\$39.00	\$43.88	150GB/15Mbps DL	
Broadband TDD	Postpaid/Pr ePaid	Internet	Digi AirNet	This service offers customer internet via LTE network with Data allowance giving user the ability to stream seamlessly.	Max	\$69.00	\$77.63	300GB/30Mbps DL	
Broadband PTMP	Postpaid/Pr ePaid	Internet	Digi AirNet	This service offers customer internet via LTE network with Data allowance giving user the ability to stream seamlessly.	Prime	\$39.00	\$43.88	15Mbps DL	
Broadband PTMP	Postpaid/Pr ePaid	Internet	Digi AirNet	This service offers customer internet via LTE network with Data allowance giving user the ability to stream seamlessly.	Max	\$69.00	\$77.63	30Mbps DL	
Broadband PTMP	Postpaid/Pr ePaid	Internet	Digi AirNet	This service offers customer internet via LTE network with Data allowance giving user the ability to stream seamlessly.	Mega	\$95.78	\$107.75	60Mbps DL	
Broadband FDD/TDD	Postpaid	Internet Add-On	Digi AirNet	Add-On is used when Data is depleted	Add-On	\$20.00	\$22.50	30GB/15Mbps DL	
Broadband FDD/TDD	PostPaid	Internet Equipment	Digi AirNet	This is the modem used to service Digi AirNet	Residential Modem	\$10.00	\$11.25	1 ODU + 1 IDU per service	
Broadband PTMP	Postpaid/Pr ePaid	Internet Equipment	Digi AirNet	This is the modem used to service Digi AirNet	Residential Modem	\$10.89	\$12.25	2 ODU + 1 IDU per service	
Broadband Fiber	Postpaid	Internet	DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly.	Digi Entry	\$34.67	\$39.00	1. 20 Mbps DL/ 10 Mbps UL	
Broadband Fiber	Postpaid	Internet	DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly.	Boost DigiBasic	\$61.33	\$69.00	1. 40 Mbps DL/ 20 Mbps UL	

Broadband Fiber	Postpaid	Internet	DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly.	DigiDouble	\$88.00	\$99.00	1. 30 Mbps DL/ 15 Mbps UL 2. Free Mobile (6GB data + 100 Mins/Text)
Broadband Fiber	Postpaid	Internet	DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly.	Boost DigiDouble	\$96.89	\$109.00	1. 80 Mbps DL/ 40 Mbps UL 2. Free Mobile (6GB data + 100 Mins/Text)
Broadband Fiber	Postpaid	Internet	DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly.	Boost DigiTriple	\$168.00	\$189.00	1. 150 Mbps DL/ 75 Mbps UL 2. Free Mobile (PrePaid 10GB data + 300 Mins/Text OR Free Mobile (PostPaid 6GB data Unlimited Talk & Text + 600 OffNet Minutes +100 U.S. International Minutes 3. AND Unlimited DigiTel Service
Broadband Fiber	Postpaid	Internet	DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly.	DigiTriple	\$150.22	\$169.00	1. 60Mbps DL/ 30Mbps UL, 2. Free mobile (PrePaid 10GB data + 300mins/text ) or (PostPaid 6GB data, unlimited talk & text + 600 OffNet minutes + 100US International Minutes 3. Unlimited DigiTel Service
Broadband Fiber	Postpaid	Internet	DigiONE	This bundle package offers customer unlimited internet service via fiber optics + DigiTV via mobile app with 130 channels on two devices	DigiONE Starter	\$61.33	\$69.00	1. 30Mbps DL/ 10Mbps UL 2.DigiTV on 2 devices
Broadband Fiber	Postpaid	Internet	DigiONE	This package offers customer unlimited internet service via fiber optics + DigiTV via mobile app with 130 channels on two devices	DigiONE Essential	\$96.89	\$109.00	1. 80Mbps DL/ 30Mbps UL 2. DigiTV on 2 devices
Broadband Fiber	Postpaid	Internet	DigiONE	This Premium service offers bundle package with unlimited internet service via fiber optics + prepaid mobile + DigiTV via mobile app with 130 channels on four devices.	DigiONE Premium	\$114.67	\$129.00	1. 120Mbps DL/ 60Mbps UL 2. DigiTV on 4 devices 3. Free Mobile PrePaid or PostPaid (10GB data + 100 Mins/Text)
Broadband Fiber	Postpaid	Internet	DigiONE	This Elite package come with unlimited internet service via fiber optics + PrePaid or PostPaid mobile + DigiTV via mobile app with 130 channels on four devices and HomePhone.	DigiONE Elite	\$185.78	\$209.00	1. 200Mbps DL/75Mbps UL 2. DigiTV on 4 devices 3. Free Mobile (PostPaid or PrePaid+ Unlimited data,talk and text) + 100 USA international Minutes 4. Unlimited DigiTel Service 5. Mobile Add on option. Add up to 6 mobile lines(\$35)

Broadband Fiber	Internet	PrePaid DigiNet	PrePaid DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly. Customers can purchase time based plans using prepaid credit from their DigiCell mobile	2 hours PrePaid internet	\$3.11	\$3.50	5 Mbps DL/ 2.5 Mbps UL
Broadband Fiber	Internet	PrePaid DigiNet	PrePaid DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly. Customers can purchase time based plans using prepaid credit from their DigiCell mobile	1 day PrePaid internet	\$2.66	\$2.99	6 Mbps DL/ 2.5 Mbps UL
Broadband Fiber	Internet	PrePaid DigiNet	PrePaid DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly. Customers can purchase time based plans using prepaid credit from their DigiCell mobile	3 days PrePaid internet	\$8.00	\$9.00	7 Mbps DL/ 2.5 Mbps UL
Broadband Fiber	Internet	PrePaid DigiNet	PrePaid DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly. Customers can purchase time based plans using prepaid credit from their DigiCell mobile	1 week PrePaid internet	\$17.77	\$19.99	8 Mbps DL/ 2.5 Mbps UL
Broadband Fiber	Internet	PrePaid DigiNet	PrePaid DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly. Customers can purchase time based plans using prepaid credit from their DigiCell mobile	2 weeks PrePaid internet	\$40.00	\$45.00	9 Mbps DL/ 2.5 Mbps UL
Broadband Fiber	Internet	PrePaid DigiNet	PrePaid DigiNet	This service offers customer internet service via fiber optics with unlimited internet connection at specified speed with the ability to stream seamlessly. Customers can purchase time based plans using prepaid credit from their DigiCell mobile	1 month PrePaid internet	\$71.11	\$80.00	10 Mbps DL/ 2.5 Mbps UL
Broadband Fiber	PostPaid	Internet Equipment	DigiNet	This is the modem used to DigiNet	Residential ONT	\$8.89	\$10.00	None
<b>Fixed Voice - Residential</b>								
Fixed Voice TDD/FDD	PostPaid/PrePaid	Voice Services	DigiTel Air	This is a Fixed Voice Service that is specific for the Elderly and customers with affordability issues. Customers must meet set criteria to qualify for this service.	Afford a Phone	\$5.00	\$5.63	None
Fixed Voice TDD/FDD	PostPaid/PrePaid	Voice Services	DigiTel Air	DigiTel Air is a new Home Phone product delivered wirelessly. The DigiTel Air plans includes FREE local and international calls to landline and mobile numbers.	Max	\$30.00	\$33.75	1. Unlimited OnNet Nights & Weekends 2. 120 mins to USA, Canada, China, India, UK, Mexico
Fixed Voice TDD/FDD	PostPaid/PrePaid	Equipment	DigiTel Air	This is the handset used to make and receive calls.	Residential Handset	\$5.00	\$5.63	None
Fixed Voice TDD/FDD	PostPaid/PrePaid	Equipment	DigiTel Air	This is the handset used to make and receive calls.	Afford a Phone handset	\$2.00	\$2.25	None

Fixed Voice TDD/FDD	PostPaid/PrePaid	Voice Services	DigiTel Air	DigiTel Air is a new Home Phone product delivered wirelessly. The DigiTel Air plans includes FREE local and international calls to landline and mobile numbers.	Unlimited	\$60.00	\$67.50	1. Unlimited Local Minutes 2. 180 mins to USA, Canada, China, India, UK, Mexico
Fixed VOBB	PostPaid/PrePaid	Voice Services	DigiTel	This is a Fixed Voice Service that is specific for the Elderly and customers with affordability issues. Customers must meet set criteria to qualify for this service.	Afford a Phone	\$5.00	\$5.63	None
Fixed VOBB	PostPaid/PrePaid	Voice Services	DigiTel	DigiTel is a new Home Phone product supported over a fiber network. The New DigiTel plans includes FREE local and international calls to landline and mobile numbers.	Line Access & Maintenance	\$20.00	\$22.50	None
Fixed VOBB	PostPaid/PrePaid	Voice Services	DigiTel	DigiTel is a new Home Phone product supported over a fiber network. The New DigiTel plans includes FREE local and international calls to landline and mobile numbers.	Max	\$30.00	\$33.75	1. Unlimited OnNet Nights & Weekends 2. 120 mins to USA, Canada, China, India, UK, Mexico
Fixed VOBB	PostPaid/PrePaid	Voice Services	DigiTel	DigiTel is a new Home Phone product supported over a fiber network. The New DigiTel plans includes FREE local and international calls to landline and mobile numbers.	Max add-on	\$25.00	\$28.13	1. Unlimited OnNet Nights & Weekends 2. 120 mins to USA, Canada, China, India, UK, Mexico
Fixed VOBB	PostPaid/PrePaid	Voice Services	DigiTel	DigiTel is a new Home Phone product supported over a fiber network. The New DigiTel plans includes FREE local and international calls to landline and mobile numbers.	Unlimited	\$60.00	\$67.50	1. Unlimited Local Minutes 2. 180 mins to USA, Canada, China, India, UK, Mexico
Fixed VOBB	PostPaid/PrePaid	Voice Services	DigiTel	DigiTel is a Home Phone product supported over a fiber network. The DigiTel plans includes FREE local and international calls to landline and mobile numbers.	Unlimited (Triple Play)	\$0.00	\$0.00	1. Unlimited Local Minutes 2. 180 mins to USA, Canada, China, India, UK, Mexico

Broadband Fiber	PostPaid/ PrePaid	Equipment	DigiTel	This is the handset used to make and receive calls. This equipment can be rented or the customer can use their own handset	Residential Handset	\$5.00	\$5.63	None
Broadband Fiber	PostPaid/ PrePaid	Equipment	DigiTel	This is the handset used to make and receive calls. This equipment can be rented or the customer can use their own handset	Afford a Phone handset	\$2.00	\$2.25	None
Customer Calling Feature	PostPaid	Customer Calling Feature	Multi Party Calling	Allows customers to talk to more than one party at the same time.	Multi Party Calling	\$2.00	\$2.25	None
Customer Calling Feature	PostPaid	Customer Calling Feature	Call Forwarding	Customers can forward their calls automatically when their line is busy, or when they are unavailable, to a designated Fixed Line or Mobile number.	Call Forwarding	\$2.00	\$2.25	None
Customer Calling Feature	PostPaid	Customer Calling Feature	Call Waiting	Notifies customers of another incoming call while customers are on a call. It gives customer the ability to answer the second call while the first remains on hold.	Call Waiting	\$2.00	\$2.25	None
Customer Calling Feature	PostPaid	Customer Calling Feature	Change of number Voice Recording	This service allows customers to inform via a voice recording that they have changed their number, and provides the persons calling them the new number.	Change of number Voice Recording	\$14.50	\$16.31	None
Customer Calling Feature	PostPaid	Customer Calling Feature	Unlisted Charges	CLIR gives customers complete privacy of their listed or unlisted number by not displaying the number when they make calls. Their number will not show up on the Caller ID display of the person they are calling (Including numbers of other network providers e.g SMART).	Unlisted Charges	\$3.00	\$3.38	None

#### DigiNet Business

DigiNet Business Speed	Price Exclusive of GST	Price Inclusive of GST
50Mbps/ 25Mbps	\$99	\$111.38
100Mbps/50Mbps	\$199	\$223.88
200Mbps/100Mbps	\$569	\$640.13
400Mbps/400Mbps	\$1,499	\$1,686.38
600Mbps/600Mbps	\$2,099	\$2,361.38
1000Mbps/1000Mbps	\$3,399	\$3,823.88