

PUC's Initial Decision on BWSL 2026 Full Tariff Review Proceedings

The Public Utilities Commission (PUC) hereby advises the public of its Initial Decision in respect of the 2026 Full Tariff Review Proceedings (FTRP) application submitted by Belize Water Services Limited (BWSL) for tariff adjustments, administrative fee revisions, capital investment approvals, and other related matters for the Full Tariff Period (FTP) starting on April 1, 2026.

Following a thorough assessment of BWSL's submission, public consultation, and detailed review of technical and financial information, the Commission made the following Decisions:

Approvals

1. *Tariff Adjustment Request* – The PUC approved a 13.5% increase to the Mean Water Rate (MWR) instead of the 20% rate increase requested by BWSL. This will result in an overall increase of approximately 5.5% on a customer's monthly bill.
2. *Consumption up to 1,000 gallons* – The current Flat Rate of \$8.72 for all consumption up to 1,000 gallons will be replaced with a 'per-gallon' rate. The removal of the Flat Rate improves fairness for low-consumption customers by charging them for only what they use.
3. *Capital Investment Program* – Approval of \$130 million for planned infrastructure upgrades, water production, energy and physical security improvements, buildings, plant and equipment and other enhancements to improve service delivery to consumers.

An additional \$20 million is approved and earmarked specifically for expanded water production and storage capacity in Placencia, Caye Caulker and San Pedro to support the rapid population growth in these service areas.

4. *Water Main Expansion* – Approval for BWSL to increase its contribution up to \$6,000 (mainland) and \$10,000 (San Pedro and Caye Caulker) for water main extensions.
5. The Commission did not approve any increases to other administrative fees and charges.
6. No decision was made on BWSL's request on Commercial Abstraction as commercial water extraction is managed by the National Integration Water Resources Authority (NIWRA) which is outside of the scope of the PUC.

The Initial Decision can be viewed in its entirety at www.puc.bz or at our office located at Marina Towers, New Town Barracks in Belize City

Written comments on PUC's Initial Decision on BWSL's Business Plan 2026-2031 can be sent to info@puc.bz or mailed to P.O. Box 300, Belize City by **Wednesday, December 3, 2025**.