



Public Utilities Commission

APPLICATION FORM FOR A TELECOMMUNICATION LICENCE

Please tick the applicable box:

New Applicant

Existing licensee making new application or renewal

Notes for the guidance of Applicants for a Licence under the Telecommunications (Licensing Classification, Authorisation and Fee Structure) Regulations, Revised Edition 2020, as amended (the “Regulations”).

1. Unless the Commission states otherwise, two copies (**one clearly marked CONFIDENTIAL INFORMATION which will be for PUC’s use only and one excluding confidential information for public scrutiny**) of the completed application form should be provided in addition to a completed soft copy submission to telecom@puc.bz. The application forms should be submitted in an envelope clearly marked “Application for Telecommunication Service Provider License” addressed to:

The Public Utilities Commission
P.O. Box 300
Belize City, Belize
Central America

2. If any question is considered not applicable, please mark ‘N/A’ with further explanation if necessary.
3. The non-refundable application fee for the License must accompany an application in the form of a cheque made payable to the Public Utilities Commission or with a suitable proof of payment for bank or wire transfers.
4. Please note that the applicant is required to publish a notice of this application within 14 days after the making of the application in accordance with the Regulations. The notice template is included in Annex A of this application form.
5. Failure to comply with any of these requirements may render the application liable to disqualification.

1. NAME OF COMPANY/PERSON TO BE LICENSED

(The Company or persons name should be stated in full)

Infinite Wireless & Networking

2. CONTACT DETAILS OF THE COMPANY/PERSON TO BE LICENSED

(The physical address, postal address, telephone and fax numbers should be stated)

Address of applicant:

*(Street Name/Postal Address/
Building Number/Registered Office)*

Center Rd, Spanish Lookout, Cayo

Contact Person:

Harry Letkeman

Telephone Numbers(s):

+5018230008, +5016707008, +5016157300

Fax Number:

N/A

Email address:

iwnbelize@gmail.com

Website address:

https://iwn.bz

3. MAILING ADDRESS IN BELIZE (IF COMPANY IS OVERSEAS)

N/A

4. SHORT DESCRIPTION OF THE NATURE OF THE APPLICANT'S BUSINESS AND PROPOSED LICENSABLE SERVICES TO BE PROVIDED

(A single sentence description of what aspect of telecommunication service the applicant is applying to be licensed in)

Infinite Wireless & Networking is an ISP aiming to provide nationwide coverage through both wireless and potentially fiber-optic internet services.

5. COMPANY PROFILE

(Give full details of the proprietors or partners owning the business or if the applicant is a Company the names of the directors and shareholders of the Company.)

Where the Applicant is not a company

(Expand list where necessary)

Name of proprietor

Nationality

Address

Passport/ID No.



- | | | | |
|-----------------------------------|-----------------|------------------------|-------|
| 1. Abe Letkeman ... | Belizean | Spanish Lookout | |
| | | | |
| 2. Norman Reimer | Belizean | Spanish Lookout | |
| | | | |
| 3. Carlanna Reinie Teigrob | Belizean | Spanish Lookout | |
| 4. Harry Letkeman | Belizean | Spanish Lookout | |

Name under which applicant proposes to trade:

Infinite Wireless & Networking

Where the Applicant is a Company registered under the Companies Act

(Expand list where necessary)

i)Name of Shareholder	Nationality	No of shares held	Passport/ID No.
1
.....
2.
.....
ii)Name of Director	Nationality	Address	Passport/ID No.
1
.....
2.
.....

6. SHAREHOLDING

- i) Local **100**.....% Foreign%
- ii) Authorised Shares.....Issued Shares.....

7. CERTIFICATE OF INCORPORATION

Registration No.....N/A.....Date.....N/A.....

8. NAME AND ADDRESS OF THE BANK OR FINANCIAL INSTITUTION WHERE BUSINESS ACCOUNT IS MAINTAINED.

Atlantic Bank, San Ignacio



Name of Bank, Branch:

9. PERSONAL DETAILS

i) State whether any of the partners/ directors/ shareholders is undischarged bankrupt. (If so, indicate the names)

None

ii) State whether any of the partners/ directors/ shareholders have a beneficial interest in any other business licensed to provide or operate telecommunication services.

No

iii) Has any previous application by you been rejected under the Act? (If so, give details)

No

iv) Has any licence ever been granted to you under the Telecommunications Act? (If so, give details)

Yes, we have been issued an ISP license by PUC as of 2010

v) Has any previous licence granted to you under the Act been cancelled, suspended or modified? (If so, give details)

No

vi) Has any Affiliate been refused a license? (If so, provide details).

No

vii) Has any Affiliate of the Applicant previously been granted a licence under the Telecommunications Act which was revoked (If so, give details)

No

viii) Is the applicant the holder of a telecommunication licence in any other country? (If so, give details)

No

ix) Has the applicant operated under or carried on business under any name other than the name in this application? (If so, provide details)

No

10. APPLICANT'S BUSINESS AND PROPOSED NETWORK AND/OR SERVICE(S)

(Use separate sheet where necessary)

Select Type of License being Applied For

Individual License:	- Fixed Public Telephony (wireless or wireline) _____	<input type="checkbox"/>
	- Public Mobile Cellular _____	<input type="checkbox"/>
	- Public Radio Paging _____	<input type="checkbox"/>
	- Internet Networks _____	<input checked="" type="checkbox"/>
Class License:	- Internet Service Provider _____	<input type="checkbox"/>
	- Carrier Services Provider _____	<input type="checkbox"/>
	- Value Added Services Provider _____	<input type="checkbox"/>
	- Reseller _____	<input type="checkbox"/>
	- Landing Station Operator _____	<input type="checkbox"/>
	- Domestic Private Network I excluding 2meter radio_____	<input type="checkbox"/>
	- Domestic Private Network II excluding 2meter radio_____	<input type="checkbox"/>

Section A – Applicant's Activities in the Telecommunication Sector

CURRENT ACTIVITIES IN THE TELECOMMUNICATION SECTOR YES NO

CURRENT ACTIVITIES IN THE TELECOMMUNICATION SECTOR

Please provide answers to the following questions in relation to:

(Responses should be provided on separate sheets annexed to this application form)

- i) Applicant:
 - The applicant's activities in Belize
 - The applicant's activities elsewhere in the world.

[See Annex B](#)
- ii) Services

- Please provide details of the products and services being provided by the applicant
[See Annex B](#)

iii) Networks

- Please provide a summary and diagrammatic representation of the infrastructure, including radio-based infrastructure

[See Annex B](#)

Section B – Service & Network Details

(Responses should be provided on separate sheets annexed to this application form)

1. Services

- i) Please provide a description of each proposed service. In particular, provide details on interoperability, on how access to each proposed service is to be provided (indirect access, direct access, leased lines, etc.), and on how the proposed customer base is to be targeted.

[See Annex C](#)

- ii) Where relevant, please provide details of how directory information services are to be offered to the public. Also include details on how directory information on the applicant's own customers will be maintained and made available to others legitimately seeking it.

[See Annex C](#)

- iii) Where relevant, please provide details of how the applicant will give access to emergency services.

N/A

- iv) Where relevant, please provide details of any public pay-telephones offered or intended to be offered and the arrangements for the display of call charge information.

N/A

- v) Please provide details of the proposed project which relate to operating hours, permanence, availability and quality of service targets, performance standards and guarantees supported by the applicant.

[See Annex C](#)

- vi) Please provide a copy of every current contract with each class of customer and of every proposed form of contract with every proposed class of customer.

[See Annex C](#)

- vii) Will the applicant apply to the Commission for an allocation of number?

YES:

NO:

- viii) If no, please indicate any future plans to apply for a numbering allocation.

N/A

- ix) Please provide information on such equipment as the applicant proposes to use in connection with the provision of the service and/or the establishment and/or operation of the network.

[See Annex C](#)

- x) Please provide details of how the provision of the service and/or the establishment and/or operation of the network can affect the environment and/or public safety and how the applicant proposes to address this.

[See Annex C](#)

- xi) Please provide details of the arrangements that the applicant proposes to put in place for disabled persons.

[See Annex C](#)

- xii) Please provide brief resumes of key managerial and technical staff indicating relevant prior experience, qualifications, and other sources of expertise as appropriate, and also explain what technical resources exist to help complete plans.

[See Annex C](#)

2. Networks

- i) Please provide a summary and diagrammatic representation of the network and systems that the applicant is planning to put in place within the next three (3) years, including radio-based infrastructure

N/A

- ii) Does the applicant have in place, or plan to put in place within the next five years, any telecommunications infrastructure (transmission and/or switching equipment under the control of the applicant), including infrastructure using, or which it is proposed will use, frequencies in the electromagnetic spectrum?

YES:

NO:

If yes, please provide a summary of the infrastructure the applicant already has in place or is planning to put in place within the next three years, including infrastructure for the use of frequencies in the electromagnetic spectrum, and include responses to the following questions in this section on annexed sheets. If no, proceed to Section C.

[See Annex E](#)

Section C – Information relating to Customer Service

(Responses should be provided on separate sheets annexed to this application form)

- i) Please provide details of measures adopted by the applicant for the effective and fair resolution of complaints made by customers of the applicant.

N/A

- ii) Please provide details of measures adopted by the applicant to ensure transparent publication of all terms of conditions including charges for services.

[See Annex D](#)

- iii) Please provide details of any code of practice for ensuring fair marketing practices, especially in the context of comparisons with service offerings of other service providers, linked sales and trial services (please provide copies).

N/A

- iv) Please provide a copy of each code of practice (current and proposed) in relation to customers, including practices followed for withdrawal of service from customers

N/A

Section D – Financial Information and Business Plan

(Responses should be provided on separate sheets annexed to this application form)

- i) Please provide a comprehensive high-level business plan. The plan should set out any assumptions used and should cover a period of at least five (5) years.

[See Annex E](#)

The information provided **must** include (with independent confirmation as appropriate):

- a. Sources of funding;
 - b. Financial projections for five (5) years to include revenues, capital investments, and cash flow; and
 - c. Market assumptions and forecast.
- ii) Please provide Audited Financial Reports including certified Income Statements and Balance Sheets for the last three years in respect of the Company on whose behalf the application is being submitted.

[See Annex E](#)

- iii) Please provide a diagrammatic representation of the applicant's company structure.

[See Annex E](#)

- iv) Please provide the names of shareholders with at least 10% of issued shares and their percentage shareholding.
- v) Does the applicant have any shareholding of over 5% in any other licensed telecommunication provider in Belize?

YES: NO:

If yes, please provide details.

- vi) Does the applicant have any other trading activities in or outside the telecommunications market? If so, provide details of any arrangements made to ensure no cross-subsidization for the applicant's following activities:
- Telecommunications and non-telecommunications activities
 - wholesale and retail activities

- telecommunications equipment production or supply and other telecommunications activities.

N/A

Section E – History of Applicant

- I. Has any member of the applicant’s managerial staff ever been bankrupt, or been a director of a company which has become insolvent? If YES, please attach a certified copy of the discharge.

No

- II. Has the applicant or any member of the applicant’s managerial staff ever been the defendant or respondent in any proceedings in any court in any jurisdiction involving dishonesty, fraud, theft, or violence, or is the applicant or any member of the applicant’s managerial staff currently the subject of a charge or indictment under the law of any country for [contravention of any law or for] any conduct involving dishonesty, fraud, theft, or violence?

No

11. MANDATORY REQUIREMENTS

- i) Certified copy of proof of shareholding.

[See Annex F](#)

- ii) Certified copy of proof of certificate of registration or incorporation in Belize

[See Annex F](#)

- iii) Non-refundable licence application fee in accordance with the fees listed in the Regulations.
- iv) Letter of application with Company seal (where applicable)

[See Annex F](#)


(All copies of documents attached to this application should be certified as true copies of the originals)

12. DECLARATION¹

I/We hereby certify the information we have provided in this application is true and correct to the best of my/ our knowledge. I/We also understand that if it is determined that false information is given in support of any application, the applicant shall be subject to the penalty in accordance with the Regulations.

Name.....**Harry Letkeman**.....

Designation.....**Manager**.....

Signature..........

¹ This declaration must be signed:

- (i) in the case of an **individual**, by the person in whose name the application is made;
- (ii) in the case of a **partnership**, by a partner; or
- (iii) in the case of a **company or other body corporate**, by a director, company secretary or other authorized officer.

Date.....**30/10/2024**.....

FOR OFFICIAL USE ONLY

The applicant **MEETS/ DOES NOT MEET** the Commission's requirements and is hereby **RECOMMENDED/NOT RECOMMENDED** for approval of licensing as a

.....

The reasons for not recommending the applicant are as follows:-

.....
.....
.....
.....
.....
.....
.....

Name.....Designation.....

Signature.....Date.....



Official stamp

Annex A – Template for Public Notice



APPLICATION FOR A TELECOMMUNICATIONS LICENCE NOTICE

The **[Name of applicant]** of **[Place of origin e.g., Belize city etc.]** hereby informs the public that pursuant to the Telecommunications (Licensing Classification, Authorisation, and Fee Structure) Regulations, 2020, as amended from time to time, has applied to the **Public Utilities Commission (PUC)** for the **[GRANT/RENEWAL/MODIFICATION]** of **[an/a] [Individual/Class]** Licence to provide **[Describe the service]** at **[Describe locations]**.

Interested parties are invited to submit comments or objections on this application within two (2) weeks of this publication. Comments or objections are to be emailed to telecom@puc.bz

Viewing of Application for the Telecommunications Licence:

Members of the public and all other interested parties may view the application along with associated information at the offices of the Public Utilities Commission or at the offices of **[Name of applicant]** at **[Viewing Address]**

ADVERTISEMENT REQUIREMENTS:

- (1) A MINIMUM OF A QUARTER [¼] PAGE.
- (2) PUBLISH IN ANY TWO LOCAL NEWSPAPERS HAVING NATIONAL CIRCULATION.
- (3) PROVIDE THE FULL PAGE **CLEARLY SHOWING DATE OF PUBLICATION** TO THE PUC IN SUPPORT OF YOUR APPLICATION



Annex B – Current Activities

Applicant

Infinite Wireless & Networking primarily operates in the Cayo District, covering areas from Benque Viejo to Hattieville. Our services also extend to a section of the Hummingbird Highway, and we have recently expanded our reach to include Independence and Cowpen in the southern region.

Services

Infinite Wireless & Networking offers a range of internet packages with the following prices:

\$29.50 for 2 Mbps
\$30 for 8 Mbps
\$45 for 20 Mbps
\$60 for 35 Mbps
\$100 for 50 Mbps
\$145 for 95 Mbps
\$165 for 100 Mbps
\$255 for 110 Mbps
\$325 for 120 Mbps
\$500 for 170 Mbps.

Additional surcharges include \$10 for CPE rental (the device installed outside the home) and \$5 for WiFi rental. A vacation package is also available for \$10 per month, which allows the equipment to remain at the customer's residence without active internet service.

Network

Infinite Wireless and Networking operates a complex infrastructure. Internet services are supplied by Central Cable Vision via a fiber optic connection, running from their headquarters in San Ignacio to our Hillview tower in San Ignacio. Bandwidth is managed by our Mikrotik router and is subsequently distributed to other towers through wireless backhuls or fiber optic cables. These towers are equipped with access points, which provide wireless connectivity to clients. We utilize open frequency bands, specifically in the 2.4 GHz and 5 GHz ranges.

Annex C – Proposed Activities

i)

At present, our company does not have any proposed services. However, should we introduce services in the future, we plan to provide access through Fiber-to-the-Home (FTTH) technology as well as Wireless. Access to these services will be centrally managed and controlled by us, with no direct access control mechanisms required for users.

We will target customers based on the infrastructure we establish. Our marketing strategy will focus on utilizing various channels, including social media, radio, television, and direct outreach through house-to-house campaigns.

ii)

Our directory information services will be accessible to the public through a variety of channels. We plan to offer access via an online portal, designed to provide users with up-to-date and accurate information. In addition to digital access, we will also provide printed directories where necessary.

To ensure the accuracy and relevance of the information, we will implement a robust update and review process, with regular checks to maintain data integrity. Privacy and security are paramount; therefore, all information will be protected with encryption and secure access controls to prevent unauthorized use.

The user experience will be enhanced through intuitive search functionalities and filters, allowing users to easily find the information they need.

The directory information for our customers will be meticulously managed. We will handle data collection, storage, and updates with a focus on accuracy and confidentiality. Access to this customer information will be tightly controlled and restricted to authorized personnel only.

When sharing this directory information with legitimate third parties, we will follow strict policies and procedures. This includes obtaining customer consent where required and ensuring that all sharing practices comply with relevant data protection laws. Customers will also have the option to opt-out of having their information shared, respecting their privacy preferences.

Our practices are designed to ensure compliance with all applicable regulations, safeguarding both the accuracy of our directory information and the privacy of our customers.

v)

Permanence: We are committed to the long-term sustainability of the project. This includes implementing robust infrastructure and backup systems to ensure ongoing operation and availability. Our project plan includes periodic reviews and updates to adapt to evolving needs and technologies, ensuring that the service remains relevant and functional over time.

Availability: The service will be available to users during the specified operational hours. We will implement a maintenance schedule to perform regular updates and improvements, which will be communicated to users in advance. Any unexpected disruptions will be managed promptly, with a focus on minimizing downtime and maintaining service continuity.

Quality of Service Targets: Our quality of service targets include:

Response Time: Initial response to user inquiries or issues will be within 2 hours.

Resolution Time: Resolution of standard issues will be completed within 24 hours.

Customer Satisfaction: We aim to achieve a customer satisfaction rate of 90% or higher.

Performance Standards and Guarantees: We are committed to meeting the following performance standards:

Uptime Guarantee: We guarantee a service uptime of 99% annually, excluding scheduled maintenance.

vi)

INFINITE WIRELESS & NETWORKING
BOX 76
SPANISH LOOKOUT
infinite@spanishlookout.bz
iwnbelize@gmail.com
823-0008

CUSTOMER SERVICE AGREEMENT

THIS AGREEMENT is made between the undersigned Customer and Infinite Wireless. The parties agree as follows:

A. General. Subject to the provisions herein. Infinite Wireless shall provide service to the Customer and the Customer shall pay Infinite Wireless the fees, rates and charges established by Infinite Wireless for network service and other services and the equipment provided hereby.

B. Installation. Infinite Wireless shall have the right to install, maintain, service, repair and replace any and all components of the system on the premises to be serviced.

C. Access to Premises. Customer agrees to allow agents and representatives of Infinite Wireless access to the premises at all reasonable times to inspect, maintain, repair, replace or remove the equipment.

D. Indemnification by Customer. If Customer does not own the premises, Customer agrees to defend, indemnify and hold Infinite Wireless harmless from and against any and all claims, losses, liabilities, damages and expenses ("claims") arising from any claim of the owner of the premises in connection with the performance of this Agreement. Customer's duty to indemnify and hold harmless means that the Customer will defend against any such claims and pay on behalf of Infinite Wireless any such claims including without limitation costs of defense of said claims, attorney's fees, cost of investigation and court or arbitrator costs. The foregoing covenant shall survive the termination of this Agreement. Infinite Wireless will not be held responsible for damages to any property the customer may have, including but not limited to routers, TVs and computers.

E. Monthly Service Charge. Monthly service charges established by Infinite Wireless from time to time are due and payable by end of month. A deposit fee plus installation fee shall be collected upon completion of your installation. Your payment is due by the "Due Date" indicated on your invoice, usually at the end of every month. Amounts received by Infinite Wireless will be applied first against oldest past due amounts (including interest and other late charges) if any, and then to current charges. It is understood that you will pay Infinite Wireless such other additional fees, which Infinite Wireless may now or hereafter establish, from time to time for services,

F. Returned Checks. If a check is returned unpaid to Infinite Wireless, Customer signature on the check gives Infinite Wireless permission to debit their checking account for the original amount due, plus a service fee of \$50.00. Otherwise, there is a \$50.00 charge for all checks returned from the bank. Payment by check constitutes acceptance of these terms.

G. Breach of Agreement. Infinite Wireless reserves the right to disconnect service at any time, with or without notice, for late payment or nonpayment of any amount due Infinite Wireless. Customers wishing to resume service must pay charges in full, up to and including any past due amount (service charge, interest and late fees), reconnection fee and one-month service charge. **In the event that service is suspended for non-payment, the customer will be charged at the normal rate until the customer request a disconnection, or the equipment has been removed from the customer's premise.** Infinite Wireless reserves the right not to resume service based on the history of payments. Customer shall be responsible for all Infinite Wireless cost of enforcing this Agreement including but not limited to court or arbitration costs, attorney's fees and cost of collection.

H. Maintenance. Infinite Wireless service technicians shall be allowed to inspect the Customer's facilities either inside or outside the place of attachment to the premises. Infinite Wireless does not service computers or networking equipment nor will the company be responsible for the same. If Infinite Wireless service technicians are called for service, Customer shall pay Infinite Wireless its standard service charge for any such service call.

I. Interruption of Service; Disclaimers and Limitations. Infinite Wireless does not assume any responsibility for interruption of service due to acts of God, power failures, equipment failures or any other event outside of Infinite Wireless control. Infinite Wireless is not responsible for any direct or indirect damage or injury sustained by Customer or Customer's property or premises as a result of services or equipment provided by Infinite Wireless or through failure to provide the same or delay or interruption of service. In no event shall Infinite Wireless have any liability for special, indirect, incidental or consequential damages resulting from failure, defect or deficiency in service, labor, materials, work or equipment, including without limitation failure to provide the same, delay or interruption of service, and loss of information or data during outages.

J. Converter and Equipment: **The receiver and other equipment provided to Customer in connection with this Agreement is and Shall remain the sole and exclusive property of Infinite Wireless.** Equipment is provided to Customer for exclusive use for so long as service is provided to Customer hereunder. If the receiver or any other equipment is not returned to Infinite Wireless within 10 days of the termination of service and /or is lost, stolen, destroyed or damaged in any respect, Customer agrees to pay to Infinite Wireless the full replacement value of the equipment as determined by Infinite Wireless. The equipments the sole responsibility of the Customer and neither it nor this Agreement may be assigned or transferred to any other person or entity. The Customer shall not deliberately destroy, alter or tamper with the receiver. Unauthorized use may be a criminal violation. There shall be no extension, alteration or tampering with Infinite Wireless equipment or facilities at anytime. Only Infinite Wireless or its authorized agents shall make all repairs and modifications to the system. Customer agrees that they will not impair the integrity of Infinite Wireless system in any way that may cause a violation of governmental regulations or result in a degradation of signal quality. If it is necessary to commence legal proceedings to recover the receiver, or any other equipment (or the value thereof) or to recover any past service charge, late fees and/or interest thereon, Customer agrees to pay all costs of such proceedings including, without limitation, attorney's fees, court or arbitration costs and cost of investigation paid or incurred by Infinite Wireless.



K. Discontinuation of Service. Customer may discontinue service upon notification to Infinite Wireless during regular office hours by writing, text or email. Liability for service may continue until the actual physical disconnect is complete, but in no case later than six business days from the date of such notice is actually received by Infinite Wireless.

L. Termination of Service. Upon termination of service, Customer is responsible for any outstanding balances, including equipment charges. Any equipment rented or leased from Infinite Wireless remains the property of Infinite Wireless. Customer authorizes Infinite Wireless, its representative or its agent to recover any such equipment from Customer's premises in the event a Customer fails to return the same.

M. Possible Criminal Violation. Any unauthorized tampering, interfering, injuring any wire or component of the system supplying the service or willfully making or maintaining Unauthorized connection, purchasing, attaching or assisting others in or maintaining the attachment of an unauthorized device to the system may be a criminal violation of. In the event of any such action by Customer, Infinite Wireless may terminate service and take legal action against Customer as allowed by law.

I have the authority to enter into this Agreement as owner or on behalf of the owner and tenants of the premises and I have read, understood and agreed to the conditions set Forth in the above Agreement.

Date

Customer Signature

Print Name

Infinite Wireless & Networking
Box 76
Spanish Lookout
823-0008

Customer Info:

Customer Name and Address

Name: _____

Home Town: _____

TEL: _____

Email: _____

Social Security: _____

Secondary ID: _____

Technician will fill this Field:

Customer Connection Plan:

Connection fee: _____

Speed Rate: _____

Wi-Fi Rent: _____

Deposit _____

Total amount Paid: _____

All applicable taxes may be added and or included in the price listed above

Equipment info:

Device Brand: _____



Device MAC: _____

Customer IP: _____

Technician Name: _____

Signal Strength: _____

Custom ID: _____

Any additional Info:

GPS Coordinates: _____

Customer

I agree that the above information is all correct and accurate to the best of my knowledge and will make my Payment for the plan specified on a monthly basis.

Date

Customer Signature

Printed Name



ix)

We plan to implement a hybrid system for the provision of our services and the operation of our network. Specifically, we intend to utilize the following equipment:

1. Ubiquiti Wireless Equipment:

- **Frequency Bands:** We will continue to use Ubiquiti’s wireless equipment operating on the 2.4 GHz and 5.8 GHz frequency bands. This equipment is well-suited for providing reliable wireless connectivity in various environments.

2. Ubiquiti FTTH Fiber Equipment:

- **Fiber-to-the-Home (FTTH):** Wherever feasible, we will deploy Ubiquiti’s FTTH line of fiber equipment. This equipment will be used to enhance network performance and offer high-speed, stable connections to our customers.

This hybrid approach allows us to leverage the strengths of both wireless and fiber technologies, optimizing our network’s reach and performance while meeting diverse connectivity needs.

x)

Environmental Impacts:

1. Energy Consumption and Emissions:

- We recognize that network operations involve energy consumption and potential emissions. To address this, we will implement energy-efficient technologies and practices. For instance, our equipment will include energy-saving features and we will optimize energy use to reduce our carbon footprint.

2. Waste Management:

- Proper disposal and recycling of old equipment will be managed through certified e-waste recycling programs. We will also use materials that are recyclable or have minimal environmental impact.

3. Habitat Disruption:

- During installation, we will minimize disturbance to local ecosystems by following best practices for site preparation and working with environmental consultants as needed.

Public Safety Impacts:

1. Installation and Maintenance Safety:

- Safety protocols will be strictly followed during equipment installation and maintenance to prevent accidents. This includes proper training for personnel, use of safety gear, and adherence to safety regulations.
- 2. **Electromagnetic Radiation:**
 - We will ensure that all wireless equipment complies with safety standards for electromagnetic radiation to protect public health. Regular assessments and adherence to regulatory limits will be maintained.
- 3. **Data Security:**
 - To address security concerns, we will implement robust cybersecurity measures to protect data transmitted over our network. This includes encryption and secure access controls.

Compliance and Best Practices:

- We are committed to complying with all relevant environmental and public safety regulations. Our approach will include adhering to industry best practices and standards to ensure both environmental protection and public safety.

xi)

Arrangements for Disabled Persons:

1. Accessibility Features:

- **Physical Accessibility:** Our facilities will be designed to be fully accessible to individuals with disabilities. This includes the installation of ramps and accessible restrooms to ensure that all areas are easily reachable.
- **Digital Accessibility:** Our website and mobile applications will adhere to the Web Content Accessibility Guidelines (WCAG) to ensure compatibility with screen readers and other assistive technologies. We will also provide alternative formats for digital content upon request.

2. Support Services:

- **Special Accommodations:** We are committed to making special accommodations as needed. This includes providing documents in alternative formats (e.g., large print, Braille) and offering personalized assistance to ensure that every individual's needs are addressed.

3. Compliance with Regulations:

- **Legal Requirements:** We will ensure compliance with all relevant accessibility laws and regulations, pertaining to disability access and accommodations.

4. Training and Awareness:

- **Staff Training:** All employees will receive training on how to interact with and assist individuals with disabilities. This training will cover best practices for providing support and ensuring an inclusive environment.
- **Awareness Programs:** We will implement awareness programs to promote understanding and inclusivity among our staff, helping to foster a supportive and accommodating atmosphere for everyone.

xii)

Key Managerial and Technical Staff:

1. Harry Letkeman – Manager

- **Experience:** Founder and Manager of the company since its inception.
- **Expertise:** Specializes in project planning, resource allocation, and effective communication. Extensive experience in overseeing company operations and strategic planning.

2. Eliab Padilla – Accountant

- **Experience:** 7 years of experience managing the company's financial records.
- **Expertise:** Skilled in bookkeeping, vendor payments, and payroll management. Proven track record in maintaining accurate financial records and ensuring timely financial operations.

3. Sergio Casteneda – Supervisor

- **Experience:** 10 years of experience in a supervisory role.
- **Qualifications:** Associate's Degree in Information Technology.
- **Expertise:** Specializes in overseeing field technicians and ensuring operational efficiency. Known for maintaining high standards of order and productivity in field operations.

4. Melvin Martinez – Network Engineer

- **Experience:** 8 years of experience in network design and implementation, including expertise in fiber optic and wireless technologies.
- **Qualifications:** Associate's Degree in Information Technology.
- **Expertise:** Focuses on the design, implementation, and maintenance of network infrastructure. Proven ability to ensure network stability and performance.

Technical Resources:

- **Technical Infrastructure:** We have access to advanced hardware and software, including the latest Ubiquiti wireless and FTTH equipment. Our infrastructure also includes high-performance servers and networking tools necessary for project execution.
- **Support Systems:** Our IT support team provides ongoing technical assistance.
- **Planning Tools:** We employ design tools for network architecture and performance analysis.
- **Technical Expertise:** Our team has extensive knowledge and experience in managing and implementing telecommunications projects, ensuring that we have the expertise needed to address technical challenges effectively.

Annex D – Customer Service

ii)

Measures for Transparent Publication of Terms and Conditions:

Currently, our terms and conditions are provided to customers as a document upon request. We are in the process of enhancing our accessibility and transparency efforts. In the near future, we plan to post our terms and conditions on our website to ensure that they are readily available to all customers.

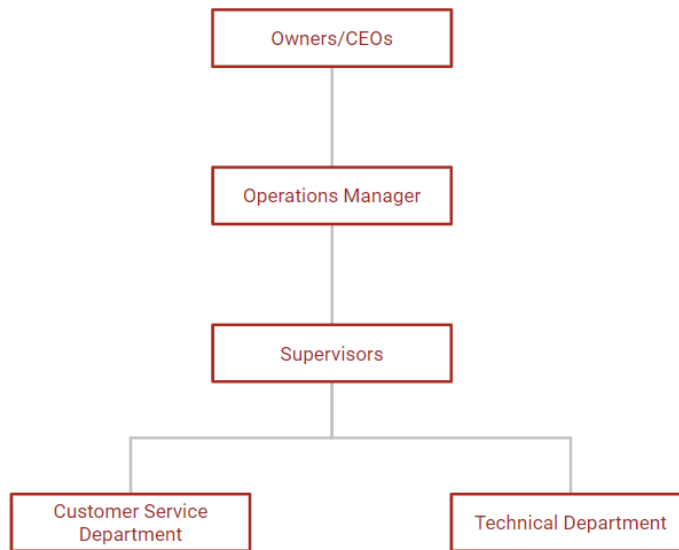
Additionally, detailed information about our services, including charges and other relevant details, can be found on our website. Customers can also inquire about our services and terms by phone or through our social media channels. This approach ensures that all customers have multiple avenues to access the information they need.

Annex E- Business Plan

Open Business Plan

Open Financial

iii)



Annex F- Mandatory Requirements

i)

Open Company Registration

iv)

Open Application Letter